Aetna 2027 Certification

How to finish Aetna Individual Medicare certification in Aetna Academy, start to finish.

90%	3	EN / ES
TO PASS EACH EXAM	ATTEMPTS PER EXAM	COURSE LANGUAGES

WHERE YOU CERTIFY
Aetna Academy (via Producer World)
https://aetna.cmpsystem.com/page/login

STEP BY STEP

01 Log in or register
Returning users sign in with their Producer World or Aetna Academy login. New users choose Register for Aetna Academy and fill in the profile form.

02 Open Certification Training
Use the Certification Training tab, or the start link on the Individual Medicare Certification announcement.

03 Bring in your CMS basics
Enroll in the 2027 AHIP, NABIP or Pinpoint course card and launch it. If you already finished that training, use Import Training Results. If not, the card links you to the vendor to take it.

04 Enroll in the Aetna certification
Once the import shows as successful, enroll in the 2027 Aetna Individual Medicare Certification course and launch it.

05 Work the learning plan in order
Core Requirements, then Attestations, then Required Product Training. The closing survey is optional.

06 Save your certificate
Open Transcript at the top of the site to see what is complete and download or print your certificate.

GOOD TO KNOW

- Each course ends with an exam. Leaving an exam partway through does not use an attempt, but your answers are not saved.
- If you fail, retake from the course menu. Three attempts per exam.
- Switch between English and Spanish from your name menu. The modules and exams follow your choice.

> **Need help?**
> Use Aetna Producer World support for login problems, or call the Brock Partners contracting team. Brock Partners support: 662-844-3300.

Prepared by Brock Partners for contracted agents, updated October 2026. This is our own summary of Aetna's published agent instructions and is not produced, endorsed or approved by Aetna. Carriers change requirements during the year, so the carrier's certification site is always the final word. For agent training use only. Not for use with consumers.