Elevance Health (Anthem) 2027 Certification

Elevance certifies through its Medicare Certification Center. You need an access code the first time you register.

Code	12+	3
NEEDED TO REGISTER	PASSWORD CHARACTERS	TRAINING BLOCKS

WHERE YOU CERTIFY
Elevance Health Medicare Certification Center
https://getcertified.elevancehealth.com/medicare/certify

STEP BY STEP

01 Get your access code
First-time visitors need the access code Elevance issues for the plan year. Ask the Brock Partners contracting team, your Elevance sales director, or Medicare Programs Sales Support.

02 Register
Choose First Time Visitors, enter the code, then complete the confidential information and profile steps. Use your first and last name exactly as they appear on your license so the site can find your NPN.

03 Set your login
Passwords need at least 12 characters with an uppercase letter, a lowercase letter and a number. Accept the terms and write down your username. Returning users log in and enter the access code.

04 Start 2027 Certification Training
On the home page under My Certifications, open 2027 Certification Training. Compliance training must be finished before product training unlocks.

05 Pass each assessment
Courses play with audio and advance on their own (slides can be downloaded). Use the assessment button at the end, then Submit All and Finish. Use Re-attempt Quiz if you miss.

06 Print your certificate
Once AHIP Medicare, Compliance and Product training are all complete, your certificate becomes available.

GOOD TO KNOW

- Usernames and passwords are case sensitive. Use the forgot username or password links on the login page if you get locked out.
- Track progress any time from the Transcript link under the Elevance logo.
- You can update your email, mailing address and text alerts from Profile.

> **Need help?**
> Medicare Programs Sales Support (number shown on the access code screen), or the Brock Partners contracting team. Brock Partners support: 662-844-3300.

Prepared by Brock Partners for contracted agents, updated October 2026. This is our own summary of Elevance Health's published agent instructions and is not produced, endorsed or approved by Elevance Health. Carriers change requirements during the year, so the carrier's certification site is always the final word. For agent training use only. Not for use with consumers.