HealthSpring (Cigna Medicare) 2027 Certification

HealthSpring now runs the former Cigna Medicare business. Here is the shortest path to 2027 ready to sell.

85%	3	2
TO PASS THE EXAM	TOTAL ATTEMPTS	HEALTHSPRING COURSES

WHERE YOU CERTIFY
HealthSpring for Brokers, then Producers' University
https://cignamedicareproducers.com/Portal/Login

STEP BY STEP

01 Register for HealthSpring for Brokers
Choose Login, then Sign Up. Pick Agent as your relationship to HealthSpring. Already registered? Skip ahead.

02 Open Producers' University
From HealthSpring for Brokers, open Producers' University and go to My Learning. Chrome or Edge work best.

03 Complete your Medicare basics
AHIP inside your track (discounted to $125), Pinpoint inside your track ($99.95), or upload a NABIP certificate. Already took AHIP? Transmit the result from the AHIP site instead of uploading.

04 Take the 2 HealthSpring courses
Products and Benefits Overview, then the Attestations course. The Attestations course has no exam.

05 Or use the test-out track
Download the course content (required), pass the test-out exam, then launch the 2027 Attestations.

06 Check My Transcript
Every required item must show 100% complete. You are not ready to sell until the Attestations are done.

GOOD TO KNOW

- Failing the test-out exam uses one of your 3 attempts, leaving 2.
- Courses show In Progress until you pass the matching exam.
- If you are licensed only in states with no HealthSpring MAPD plan, you get the PDP-Only track. In MAPD states, the MAPD overview also covers standalone PDP.
- Agencies need an active writing principal who completes certification too.
- 2027 certification also covers the rest of 2026. You still need to review the 2026 Summary of Benefits for plans you offer.

> **Need help?**
> HealthSpring Agent Resource Center (ARC): 866-442-7516 or ARCMAPD@healthspring.com. Brock Partners support: 662-844-3300.

Prepared by Brock Partners for contracted agents, updated October 2026. This is our own summary of HealthSpring's published agent instructions and is not produced, endorsed or approved by HealthSpring. Carriers change requirements during the year, so the carrier's certification site is always the final word. For agent training use only. Not for use with consumers.