Humana 2027 Certification

One course certifies you for every Humana Medicare product. There is no PDP-only option anymore.

6	7	5
MAX TRIES ON CMS BASICS	PARTS, NEW AGENTS	PARTS, RECERTIFYING

WHERE YOU CERTIFY
Humana Vantage, then Humana MarketPoint University
https://www.humana.com

STEP BY STEP

01 Log in to Vantage
Go to humana.com and log in as an agent with your Vantage login.

02 Open Humana MarketPoint University
Use the Education card, or Get Certified/Recertify on the Licensing, Certification and Contracts card. Inside HMU, open your course from the top banner or Certifications & Courses.

03 CMS Medicare and FWA training
Complete the AHIP/NABIP pre-training attestation, then choose AHIP or NABIP (discounted through Humana). Already finished one? Click that link, sign in and let the score transfer.

04 Work through every module
New agents: introduction, CMS training, sales and marketing compliance, products, enrollment tools, sales guidance, wrap-up. Recertifying agents get a shorter 5-part version. Each module must show Complete.

05 Florida agents: CarePlus
Agents selling in Florida must complete the CarePlus training inside the products section to get the CarePlus appointment.

06 Close the course and save your certificate
Click Mark Course Complete, then View Certification Certificate. The overall certificate is the landscape one.

GOOD TO KNOW

- You must pass the CMS basics test within your first 6 attempts or you cannot certify with Humana for the season. AHIP gives 3 attempts per purchase. NABIP gives 6.
- Field agents who want to order 2027 sales materials must finish the Ordering Materials section before closing the course.
- Certifying before AEP also covers the rest of the current plan year (HMO, PPO, PFFS and PDP).
- Ready to Sell depends on your contract, license and certification together. Confirm it in Vantage or with Brock Partners.
- Humana's First Look product preview is linked inside the course once released.

> **Need help?**
> Check your status in Vantage, or call the Brock Partners contracting team. Brock Partners support: 662-844-3300.

Prepared by Brock Partners for contracted agents, updated October 2026. This is our own summary of Humana's published agent instructions and is not produced, endorsed or approved by Humana. Carriers change requirements during the year, so the carrier's certification site is always the final word. For agent training use only. Not for use with consumers.